

Operator Services

TRC *telecom* provides Operator Services with no monthly service fees or installation charges.

◆ **Custom Branding**

We brand all operator type calls with your company's information to your specifications.

◆ **Block Operator Calls**

We can load the ANI's of the customers that you do not want to have access to operator services. This service protects your company from unwelcome toll charges that a toll denied customer could generate.

◆ **Automated and Live Assistance**

The Operator Service is an automated system, but your customer can press "0" at any time to reach a live attendant.

◆ **Bilingual Operators**

We have bilingual operators available 24 hours a day, 7 days a week.

◆ **Billing Information**

Billing reconciliation for operator calls can be difficult. We try to make that reconciliation easier by providing you with operator call information on your monthly invoice. The Operator Assisted call information will show the number of calls and the total minutes of use. This will provide you with an additional tool to settle third party Operator Assisted call billing.

◆ **Billing and Collections Agreement Assistance**

We can assist you with establishing a billing and collections agreement for most third party billing providers.

CALL US TODAY: 877-872-2212

OR VISIT US ON THE WEB: www.trctelecom.com